

FAQs -7 Paintings at The Murray, Hong Kong

1. How long is the dining experience?

Each 7 Paintings session lasts approximately 2.5 hours, including the immersive show and multi-course dining.

2. Do you offer dietary alternatives?

Yes, we provide vegetarian, gluten-free, and non-beef options. Please inform us of your dietary requirements at least 72 hours before your booking by contacting info@7paintings.com.

3. I have a gluten allergy. Does any food contain gluten?

Yes, the following items contain gluten:

- Alaskan Crab Tart, Ikura (Grande Menu) - replaced with "Sago Chips."
- Smoked Eggplant Tart, Buffalo Ricotta, Chives (Classic and Vegetarian Menus) - replaced with "Sago Chips."
- Buffalo Ricotta & Lemon Essence Cannoli, Pistachio (Children's Menu) - replaced with "Sago Chips."
- Roasted Pumpkin Agnolotti, Potato & Charcoal Emulsion (Vegetarian and Children's Menus) - replaced with "Gluten-Free Pasta."

4. I have a shellfish intolerance. Does any food contain shellfish?

Yes, the only item that contains shellfish is the Alaskan Crab Tart, Ikura, which will be substituted with Smoked Eggplant Tart (Grande Menu).

5. I have a nut allergy. Does any food contain nuts?

Yes, the Dessert Crema Catalana contains hazelnuts. We will remove the hazelnut espuma after your booking is confirmed (Grande & Classic Menus).

For children, we will remove pistachios from the Buffalo Ricotta & Lemon Essence Cannoli and hazelnut espuma from the dessert (Children's Menu).

6. I cannot have beef. Are there replacements?

Yes, if you cannot have Braised Wagyu Short-Rib (Grande & Classic Menus), we can offer:

- Roasted Chicken Breast Or
- Portobello Gratin (Plant-Based Beef)

7. Are children allowed?

Children under 6 years old are not permitted. Children aged 6 to 12 are welcome at child pricing.

8. Is a deposit required to confirm the booking?

Yes, a deposit of HKD 450 per guest is required. The remaining balance and a 10% service charge will be settled on-site after the experience.

THE MURRAY

HONG KONG

9. Is the venue wheelchair accessible?

Yes, The Murray is fully accessible. Please inform us of any special mobility needs at least 24 hours in advance.

10. Can I cancel or change my booking?

Deposits are non-refundable. However, you may request a one-time rescheduling up to 72 hours before your original booking date by contacting info@7paintings.com, subject to availability.

11. Is photography allowed?

Photography is permitted during select moments. We ask guests to avoid flash and refrain from filming the entire performance to maintain the immersive atmosphere.

12. Is valet parking available?

Yes, one complimentary valet parking spot is available per booking. Please ask the host for validation upon arrival.

13. Will the menu change over time?

No, the menu is fixed and curated to align with the 7 Paintings narrative.

14. Are pets allowed?

No pets are allowed, without exception.

15. Can I bring my own wine?

Corkage fee will be applied at HKD 500 net per bottle (750 ml). You can pre-order wines from the website.

16. Can I bring my own cake?

Cake Cutting fee will be applied at HKD 200 net per cake. You can pre-order a small cake (220 g) from the website, for birthday message on marzipan, please notify to Hotel 72 hours before the dinner.

17. If I have 5 people and I cannot book online, what should I do?

Please make two separate bookings for your group of 5 for 7 paintings (2 pax + 3 pax). Ensure the tables are placed together. The 2-pax booking may be seated next to another pair. When booking, please add a remark to request that both reservations be seated close together.

Note:

I. Tables are typically set for two, four, or eight guests. You may be seated with other guests at a table of up to eight due to technical arrangements.

II. Bookings of 1, 5, 9, 13, and 17 guests are not possible due to table setting.

III. Please arrive 15 minutes before the show. Door will open at 6:45 p.m.